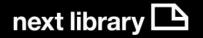


# Next Library

# 2023

gnite



# Nonday afternoon 13:30 - 15:00



Game over – or to the next Level? – Lotte Muurien – Finland

Borrow a Democracy Ambassador - Jacob Lindblad, Paulina Stanley & Martin Memet Könick – Sweden

The Virtual Library Experience: Rise of the third space? – Bas Hüsstege & Ronald Capelle – Netherland

Staying rooted: Civic engagement in Washington DC – Meaghan O'Connor – Washington DC/USA

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### Game over – or to the next level?

Lotta Muurinen Chief Librarian Helsinki City Library Töölö and Pikku Huopalahti libraries



#### **Finnish Public Libraries Act 2016**

- In effect from 1<sup>st</sup> of January 2017
  - regulations about public libraries since 1928
  - the present act is fifth in order
- The objectives of this Act are to promote:
- 1) equal opportunities for everyone to access education and culture;
- 2) availability and use of information;
- 3) reading culture and versatile literacy skills;
- 4) opportunities for lifelong learning and competence development;
- 5) active citizenship, **democracy** and freedom of expression.



### War in Europe

#### **Climate crisis**

### Polarization Energy crisis

#### Pandemic





Helsinki

# How can I find reliable information about covid and covid vaccines?

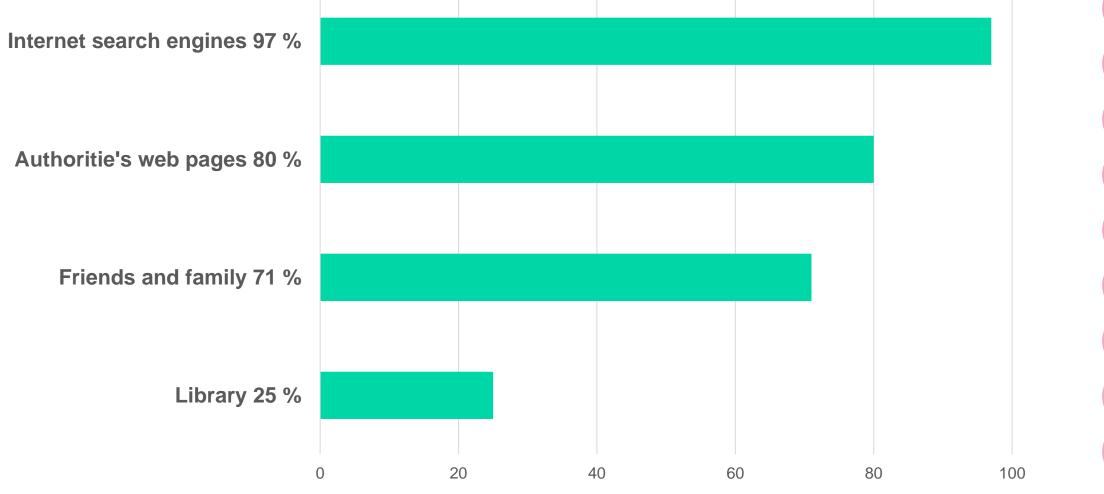
- Helsinki City Libraries (all 37 of them):
  0 questions.
- Library online information services: questions about cats and ginger beer.
- Library chat: "How can I renew my loans?"

#### **Questionnaire & interviews**

- Questionnaire conducted in early 2022 by Kulmia Insight, ordered by Helsinki City Library. Questionnaire was followed with interviews for target groups in late 2022.
- Five target groups for interviews:
  - Regular users of library computers
  - Library non-users
  - Language café participants
  - Members of a book circle
  - School classes
- Questionnare and interviews were about library information services
   both in library space and library online services.

Helsinki

## In what different ways do you search for information? (Top 3 and library)

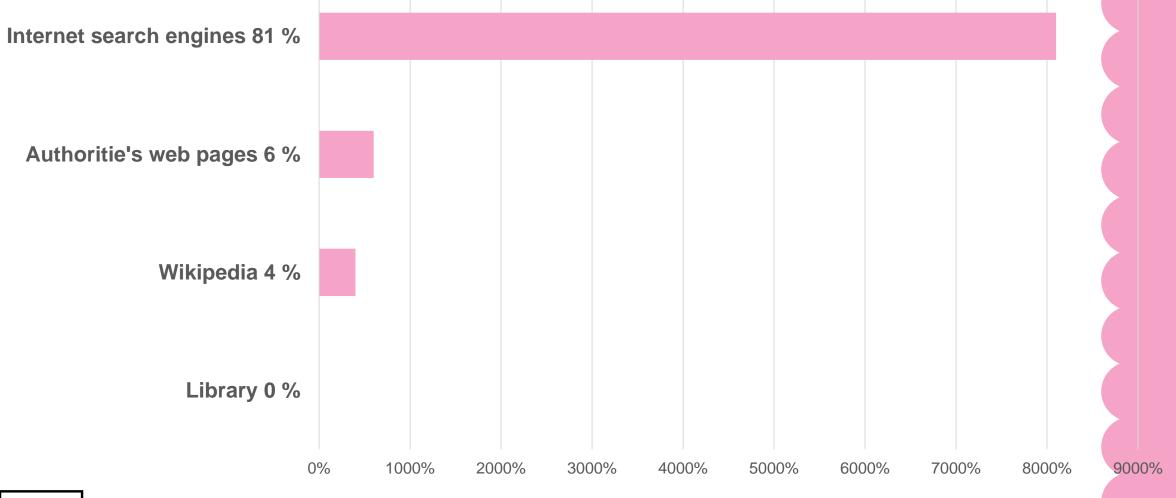


30.5.2023

Helsinki

120

## What is your most common way of searching information? (Top 3 and library)



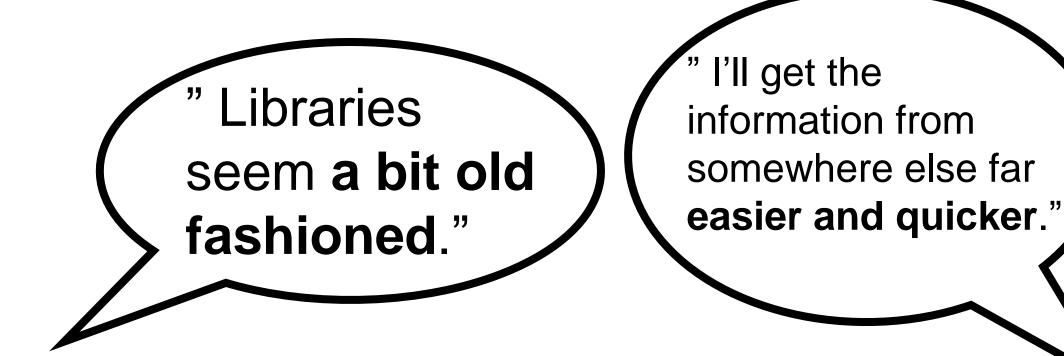
30.5.2023

Helsinki

"It came to me as a total surprise that I could search information from the library. I must be too much of a digital native to be bothered to go to library and ask something."

Library was mainly thought as a place for books, and the possibility to get information services wasn't well known at all.





Library is seen as reliable (90%) and neutral (87%) source of information. However library information services don't seem to be **easy and fast enough to access**.

- Even the 3D-printers and possibility to borrow tools were **more familiar** than information services.
- 58 % would **not** turn to library in search of information on news and **current affairs**.
- 11 % would not go to library or library web page to find out about new books!

#### **Case: The book circle**

- This group appreciated the library, but surprisingly didn't use its services that much. Loved personalized service in theory, but in reality used the self-service automats for checking out and returning their loans.
- Book tips and recommendations were asked mainly from friends and searched online, **not from the library.**
- They thought that library information services are reliable, but would benefit **someone else**, not them.

Helsinki

# What the h\*ll should we do about it?



#### **Educating ourselves first**

- It's a confusing world. Training ourselves for information evaluation and search in online world ruled by algorithms and twisted by fake news.
- Helsinki City Library started training on spring 2023 together with The Finnish Lifelong Learning Association for skills in digital information litteracy.
  - Controlling digital identity
  - Recognizing the effect of algorithms and AI on information searches
  - Participating in decision making on digital platforms

Helsinki

#### **Re-thinking our information services**

- Organizing targeted information services, for example fact checking workshops before elections etc.
- Digital help offered by library is well recognized, needed and used – should we concentrate more on that?
- **Broadening** the view: events and exhibitions\* are very valuable information services.

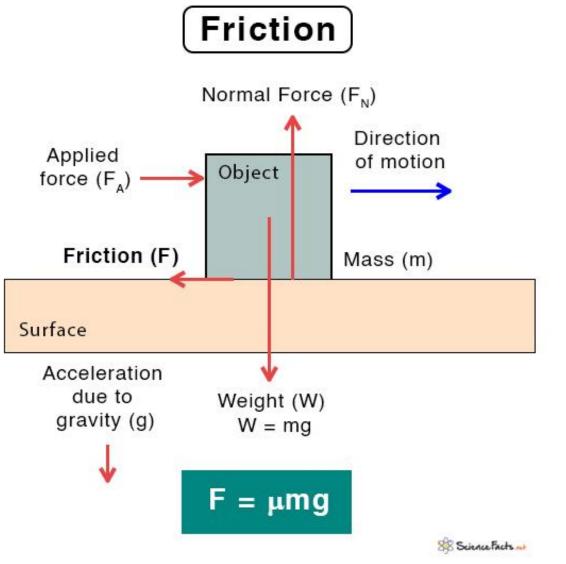
\*Please check out Dårlig stemning in National Library of Norway!

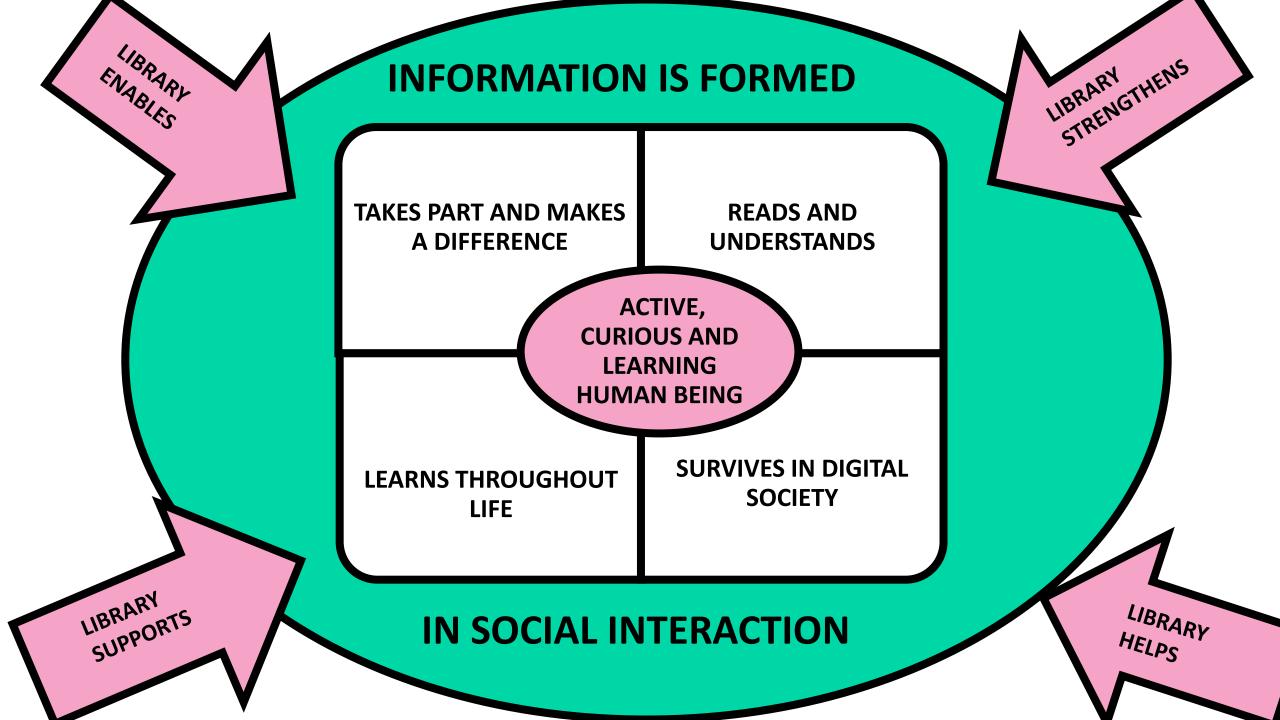
Helsinki

30.5.2023



- Our place in information is broader and **more ecclectic** than before.
- What do we want to gain? Are we making ourselves relevant or irrelevant? Should we do our bit for preserving the democracy?
- Public library's assets in democracy are interaction and benign friction the way people are exposed to each others in library.





## This is what we still secretly think library information services should look like

#### How it actually looks

Thank you!

### Any thoughts?

### lotta.muurinen@hel.fi







#### Game over – or to the next Level? – Lotte Muurien – Finland

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#### Landskrona Municipality

Landskona City Library







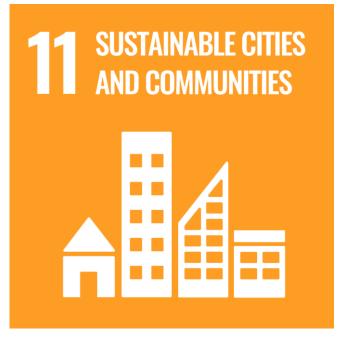






### **"Borrrow a democracy ambassador"**













citizens in areas that previously had a lower voting turnout.





### Mapping the actors in Landskrona







#### Information in other languages



#### **Information brochure**



#### Website



#### **Instruction video**









Upper secondary school

Swedish for immigrants schools



## Participation in other arrangements

BIBLIOTEKET





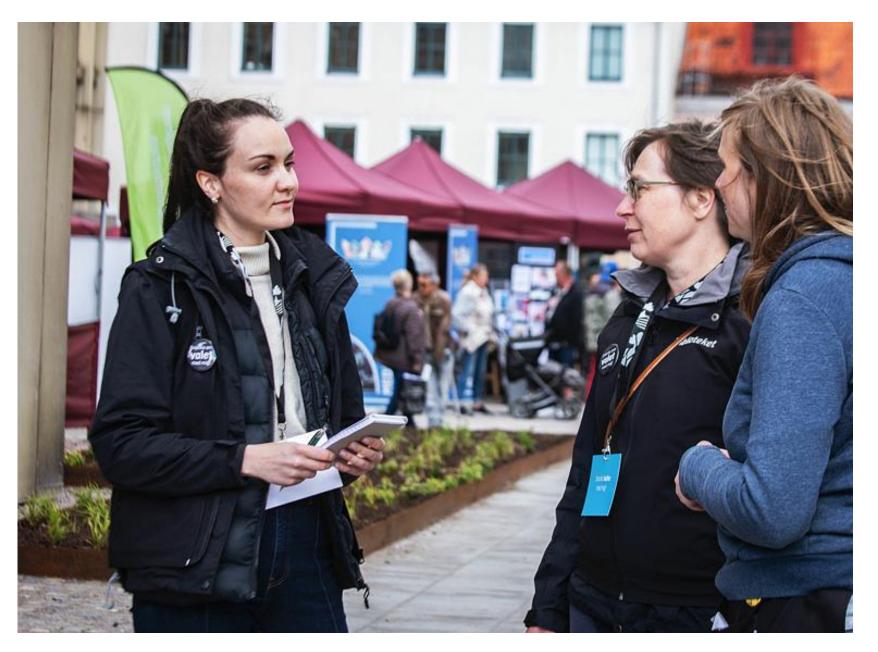




## The question: "Who do I vote for?"

### **Between elections**

# So, what are we doing now?





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## The Virtual Library Experience: Rise of the third space? – Bas Hüsstege & Ronald Capelle – Netherland

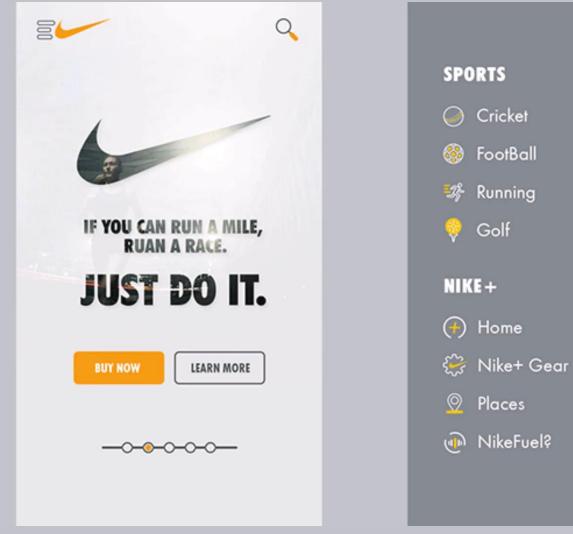
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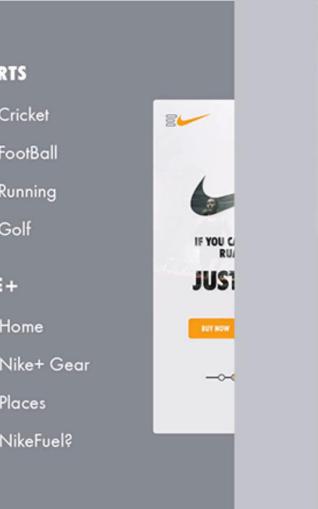
The Restyling os "Stelline Conference" – Valentina Bondesan – Milan/Italy



## IMAGINE...

## YOUR PERSONAL FRIEND







#### Inspiratie noaig:

Heb je hulp nodig met het ontdekken van je volgende boek? Kijk dan hieronder. Klik op een boek dat je leuk lijkt en reserveer het direct bij jouw bibliotheek.

Zoek op een onderwerp naar keuze Zoek op onderwerp 🗸	🛱 Aanraders	Onderwerp	<ul> <li>Sfeer en emotie</li> </ul>
Zoek op onderwerp ~	Zoek op een onderwerp naar keuze		
	Zoek op onderwerp		~

#### Of kies één van deze onderwerpen als startpunt



## Wat vind jij interessant? Deel het met ons!

Wat vind jij leuk? Waar wil je meer over te weten komen? Of is er juist iets waar jij anderen in jouw buurt over kan leren? Laat het ons hieronder weten.



#### De top interesses in Dordrecht







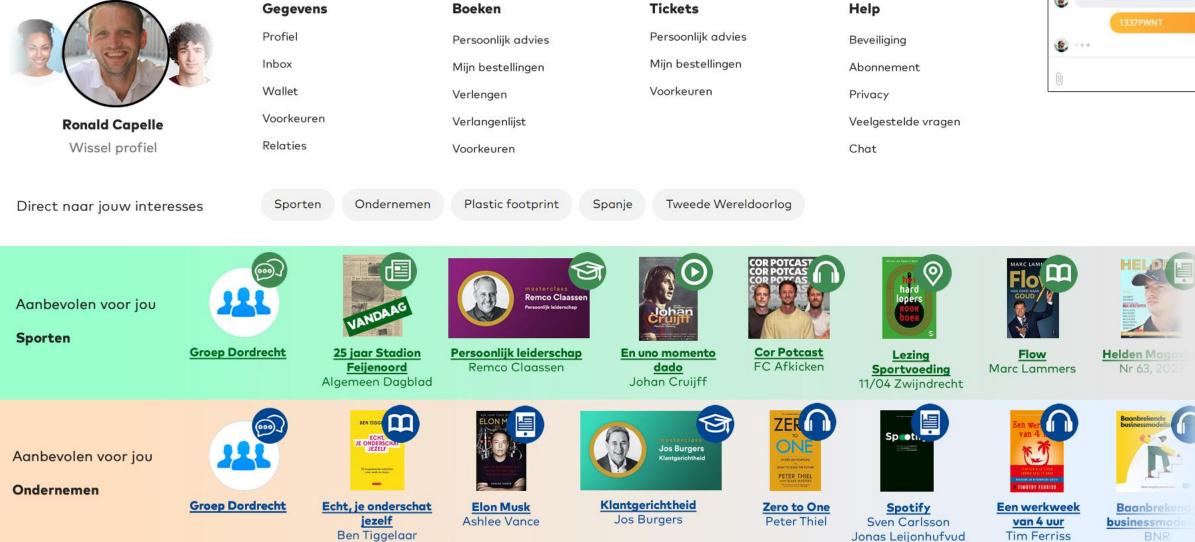
🛛 Lezen 💾 Doen 💿 Bibliotheken 🔗 Uitloggen

#### 

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#### Mijn bibliotheek

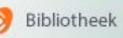






10 min

De laatste cursus 'Opruimen' staat voor je klaar! Je bent goed op weg Niels! Rond nu vandaag nog jouw jaarprogramma af voor een nieuwe badge.

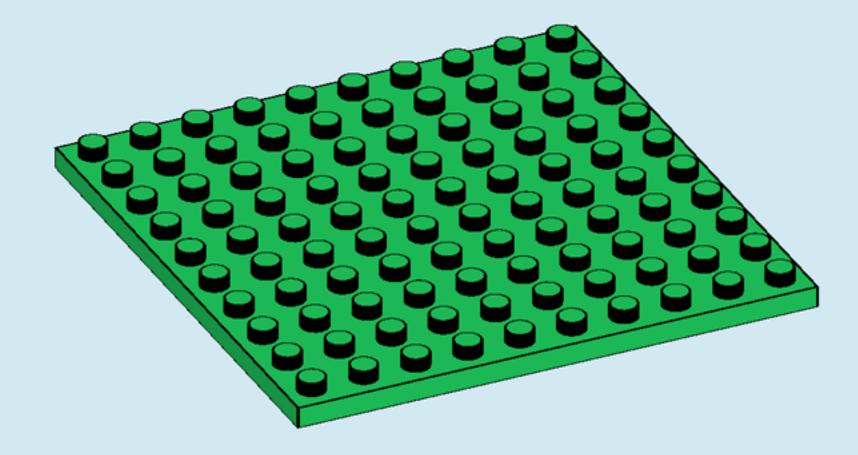


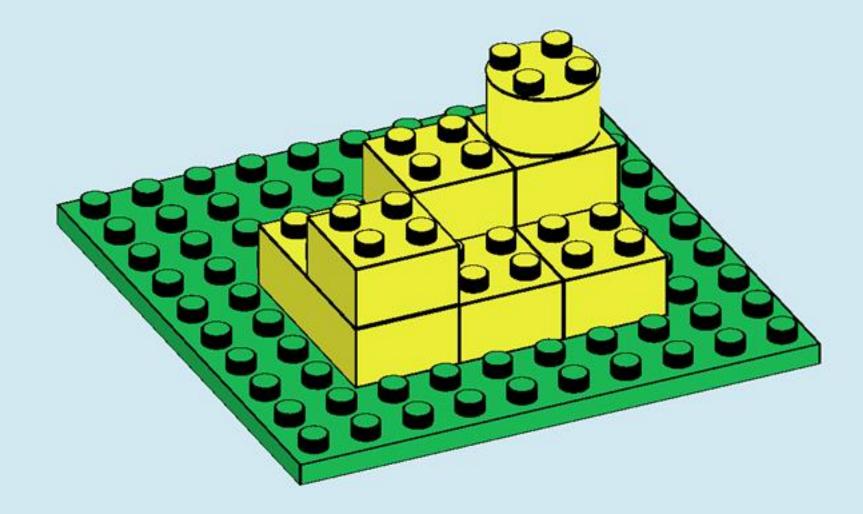
now

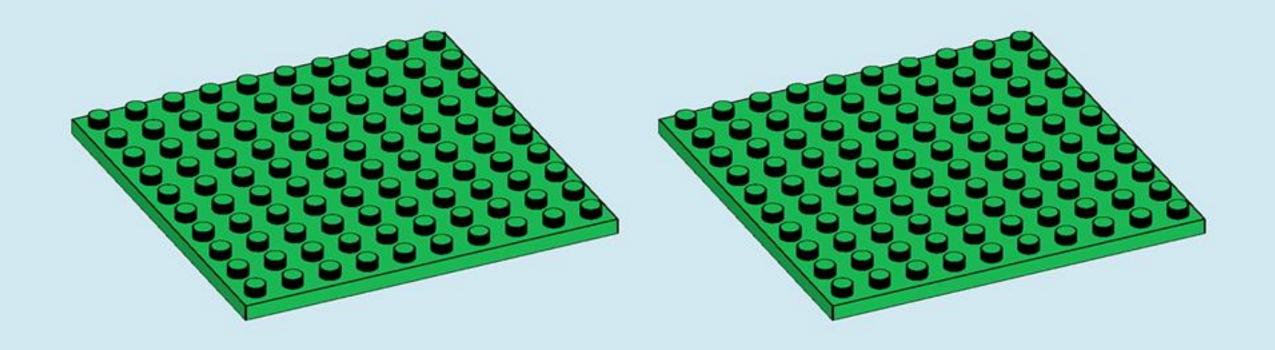
#### Tips voor dit weekend

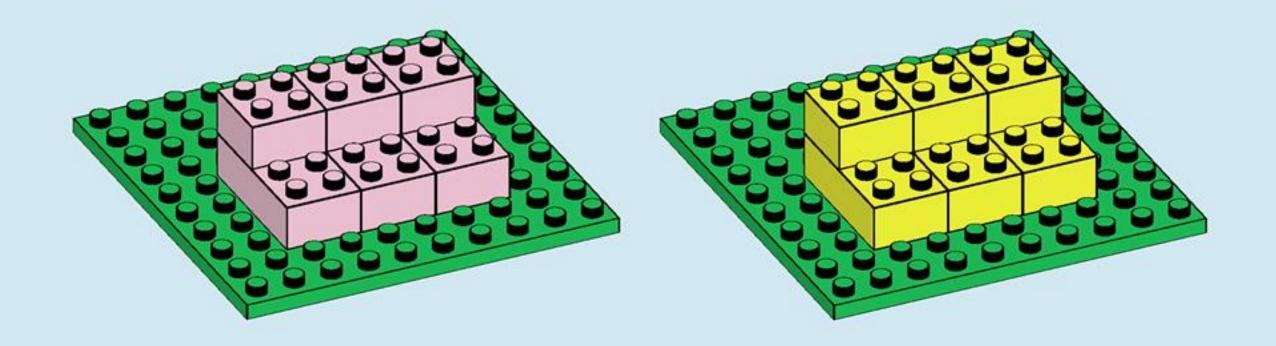
Niels, we hebben weer zorgvuldig een lijst voor jou gemaakt. Boeken, podcasts, notities en meer...

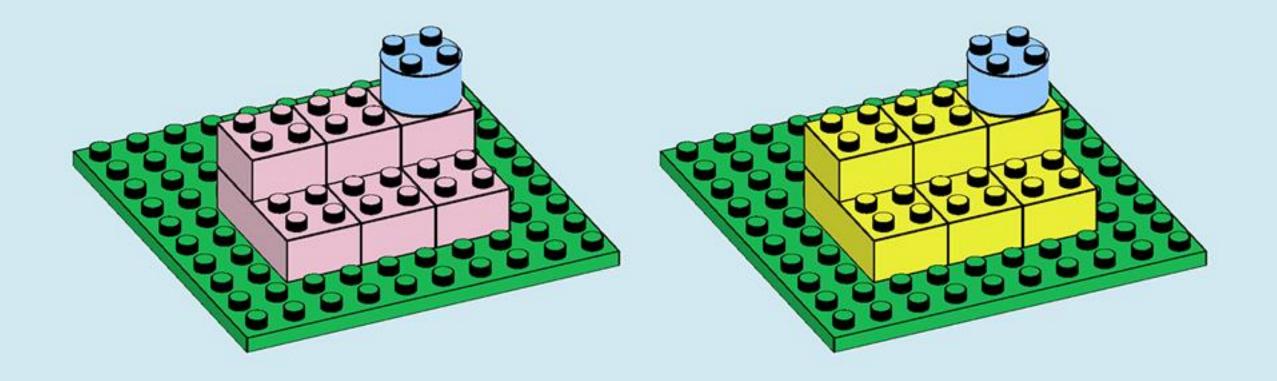


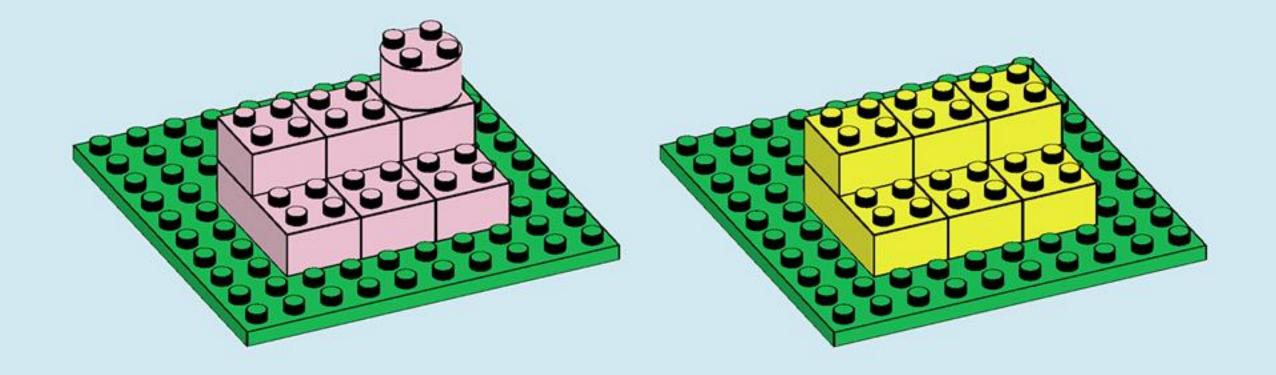


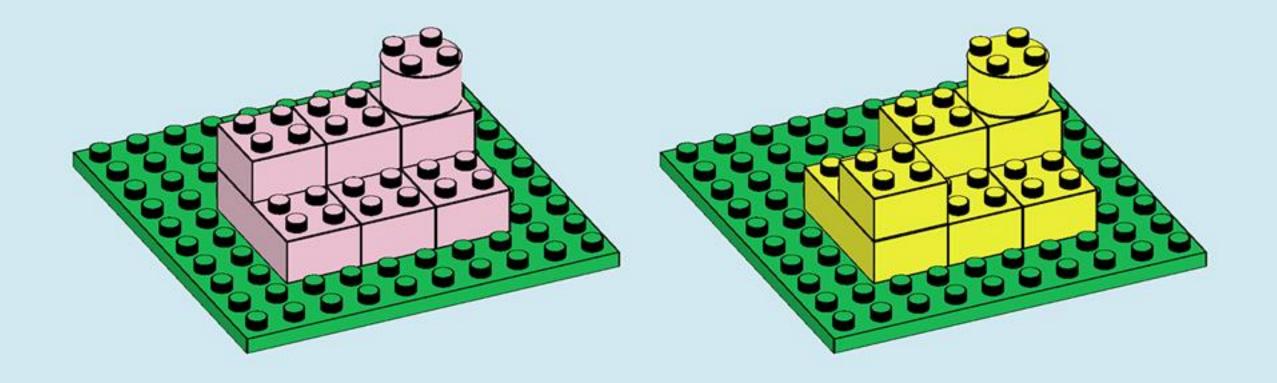


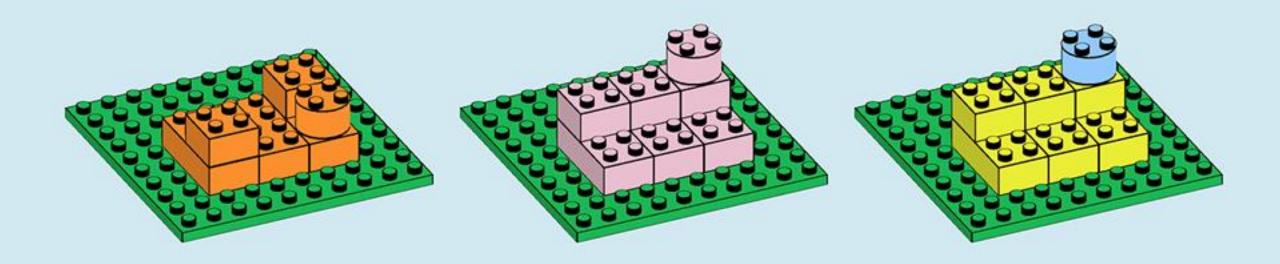


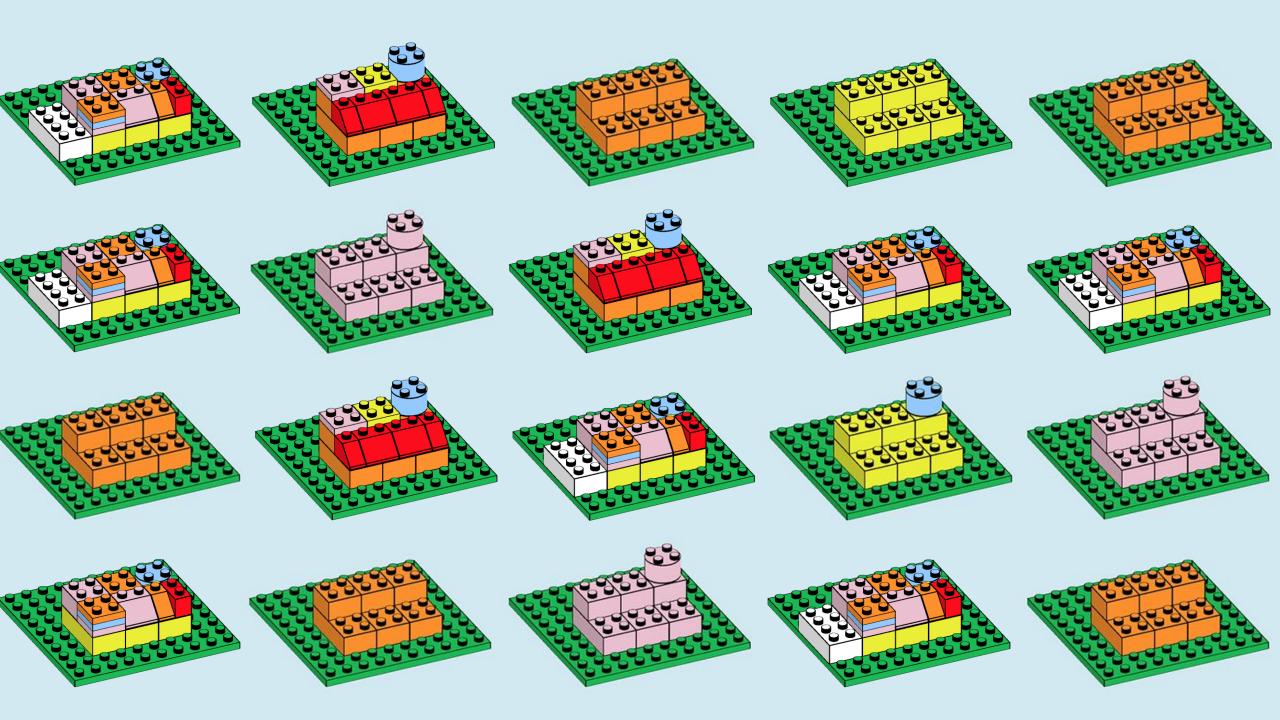












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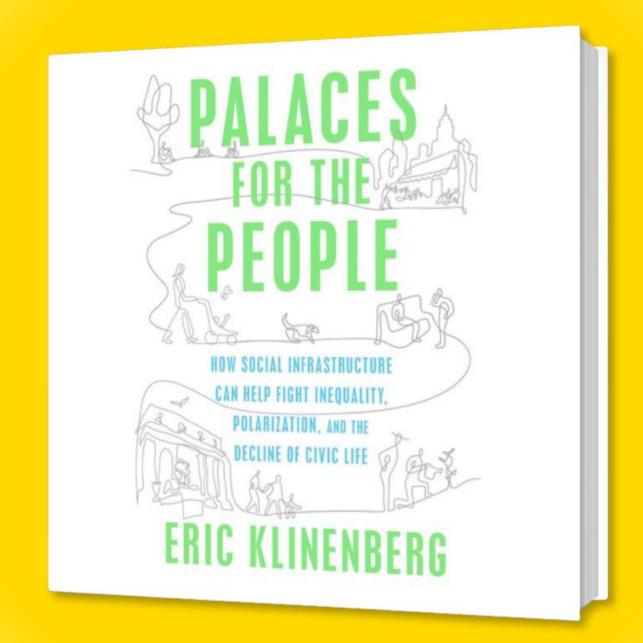


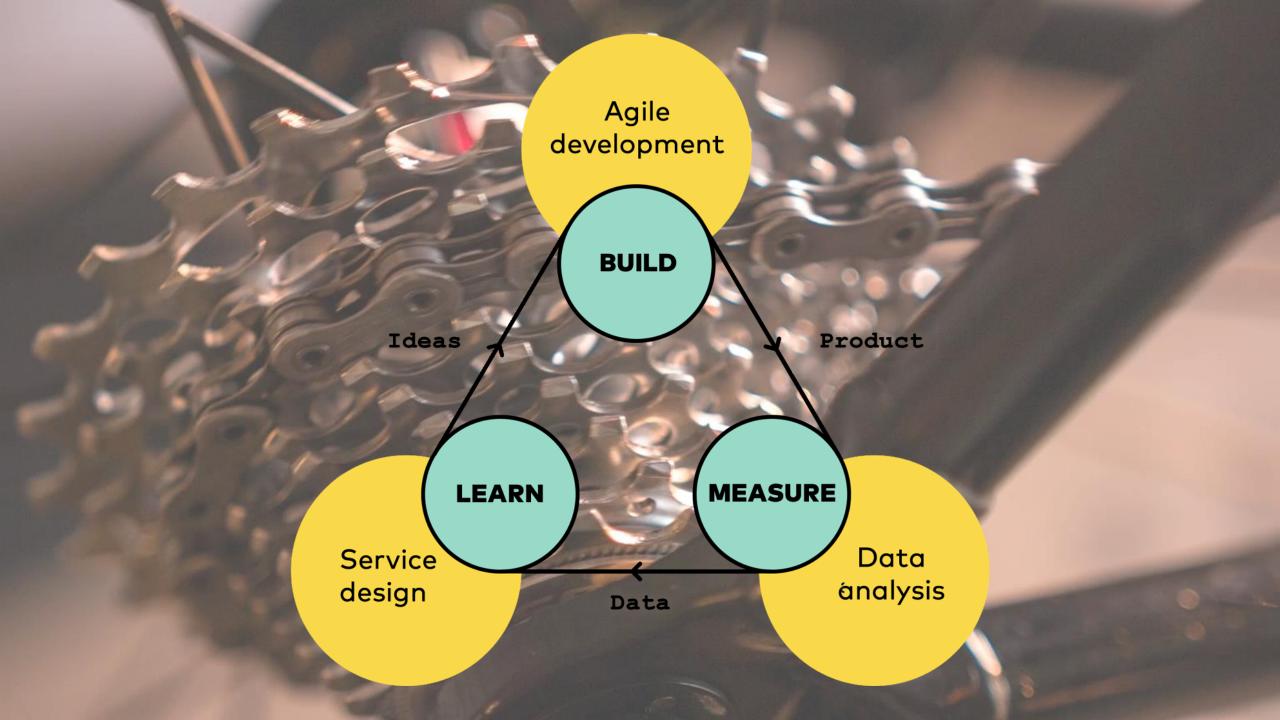
### Chips in the schoolyard within 10 minutes: students discover instant grocery delivery

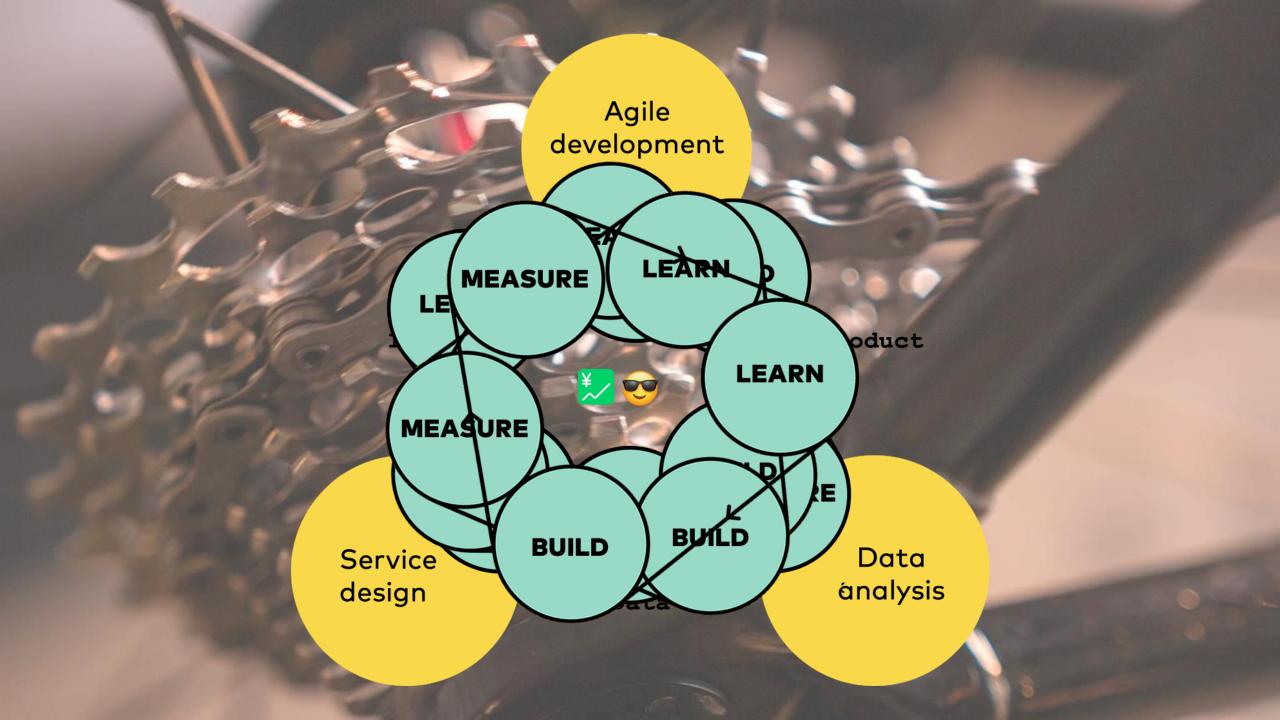


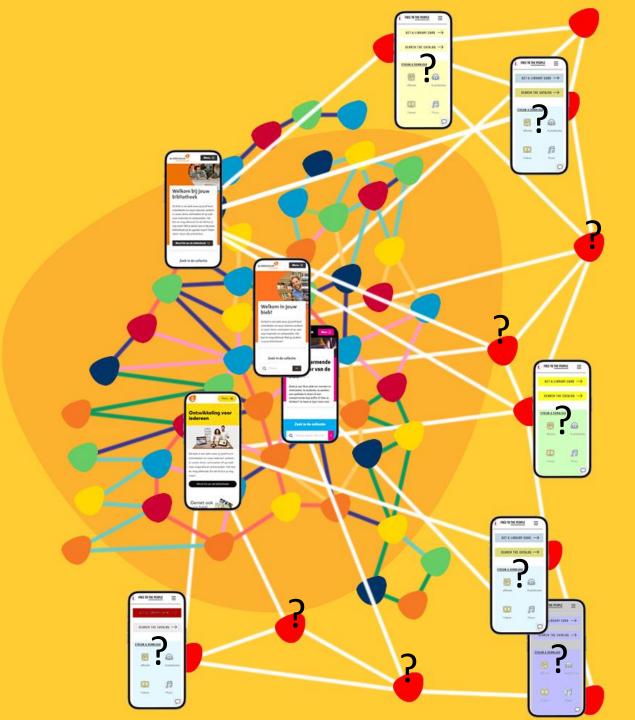


















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Meaghan O'Connor, Director, Service Design & Engagement, DC Public Library





## HOME RULE

**≡** Q



🎔 DONATE

FEB 1, 2021, 2:19 PM

## Some 60 D.C. Laws Were Stuck In Limbo Because Officials Couldn't Hand-Deliver Them To Congress



Mikaela Lefrak



This year I'm thankful for US public libraries - beautiful icons of a better civic

era

Moira Donegan



The US can often be cruel to its citizens, but the public library is a sanctuary and a vision of what our country might one day be

## **DCPL** Purpose

To be a cornerstone of community progress by activating dreams with knowledge, access, and hope.

## **DCPL Core Values**

STAY ROOTED is how we advocate for our communities

WELCOME EVERYONE is how we serve our customers

> INVEST IN US is how we grow as an organization

BE A "WE" is how we work together

GIVE AND GET RESPECT is how we treat each other



Stand up for D.C. Advocate for others. Represent our communities.

#### WHAT WE MEAN

DCPL and its people are *of* the District, yet we are *for* everyone. We believe in showing up for our communities when and how they need us, and speaking up for those whose voices are unheard.



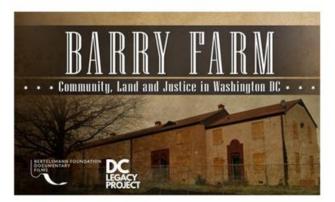
How might we activate our staff and community around local civic engagement?

"Working to make a difference in the civic life of our communities and developing the combination of knowledge, skills, values and motivation to make that difference. It means promoting the quality of life in a community, through both political and nonpolitical processes."

#### Start with staff!



District-wide programming



**Registration now closed** 



### **Democracy Docs**

Barry Farm: Community, Land, and Justice



Martin Luther King Jr. Memorial Library - Central Library Auditorium

Join the Library and the Bertelsmann Foundation for the world premiere of a documentary about the Barry Farm neighborhood.

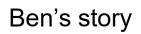
As part of the Library's ongoing Democracy Docs series with the Bertelsmann Foundation, join us for the world premiere of their newest documentary focusing on DC's own Barry Farm neighborhood. Following a screening of the film, directors Sabhiya Price and Sam George for a panel discussion of the film and this iconic neighborhood. Images from the Library's People's Archive are featured in the film.

#### Neighborhood programming



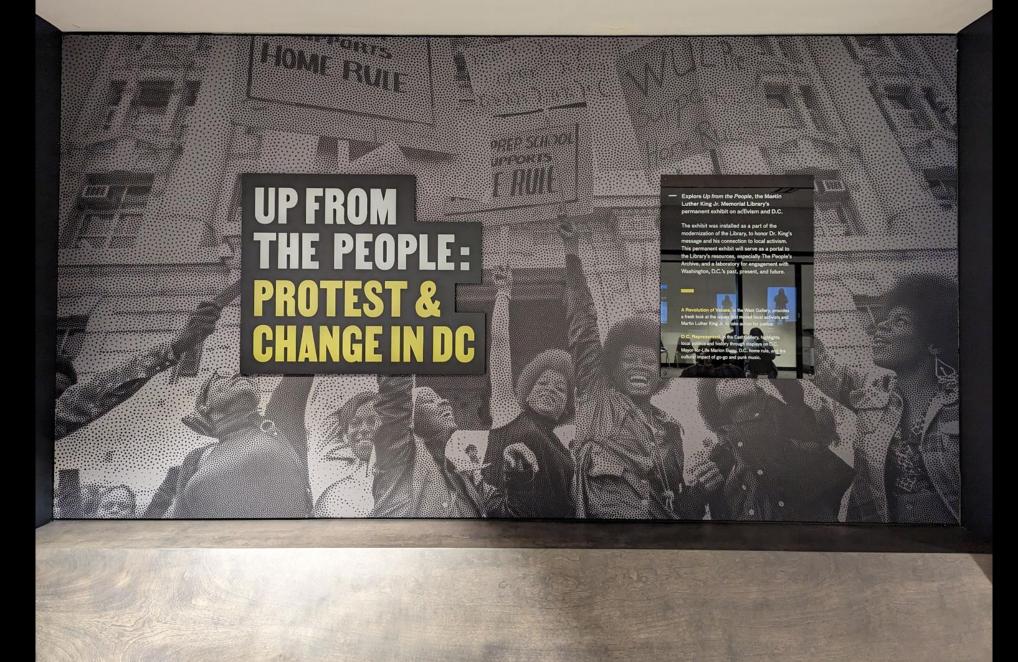


#### Free Minds









## PREPARE TO PARTICIPATE!

**A REVOLUTION OF VALUES** 

Black Washingtonians have always faced the threat of displacement. Reverend Walter Fauntroy, pastor of New Bethel Baptist Church, vowed that this wouldn't happen in Shaw, the neighborhood surrounding his church. Many there had been pushed out of Southwest and were living in overcrowded, aging apartments.

Longstanding Black communities in Georgetown, Foggy Bottom, and Tenleytown had been pushed out decades actives in addition, "skun clearance" had targeted poor people living in alley housing throughout the city. D.C.'s mapricity Black Southwast inhightorhood was demolished for new housing and freeways in the regios, tearing the community apart. Some LGOD businesses and 23,000 residents were forced to leave.

-

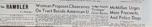
Fauntroy secured federal funds to form the Model Inner-Citly Community Organization (MICCO), which help local control of redevelopment and hired neighborhood residents. MICCO helped homeowners make repairs and built new, affordable housing our residents who rented from slumlords. In March 1967, Dr. King came to D.C. to support MICCO's plan for community-led renewal.

March 13, 1967 News headlines of the day show the warm response King received from the public.



METRO AREA The Ebening Star \_\_\_\_\_B

Dr. King Rallies Shaw Renewal Forces to Revive a Dream





Hopes for revitalization of Shaw area are rising under le ship of the Rev. Walter Fauntroy, whose church is in the

A meteredigament plan for Studienen Hitshington GG; a Hitshi & Kingge project 1956





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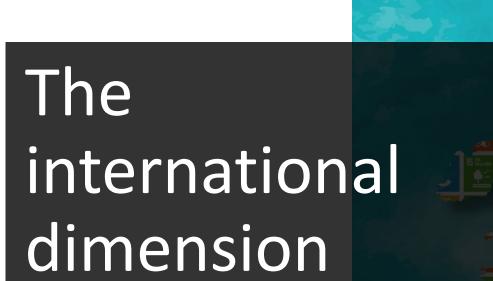
The Restyling os "Stelline Conference" – Valentina Bondesan – Milan/Italy



# The restyling of Stelline Conference

Valentina Bondesan

NEXT LIBRARY MAY 14-16 / 2023 / AARHUS





## next library

## The inspiration

# more than a conference

An opportunity for revamping Italian professional community INI FUTURE

0



## 12 13 200 Months of Working Librarians involved organisation groups

The 2-days conference

58 Live events

Online events

15

2000+

Attendees

A factor but a second

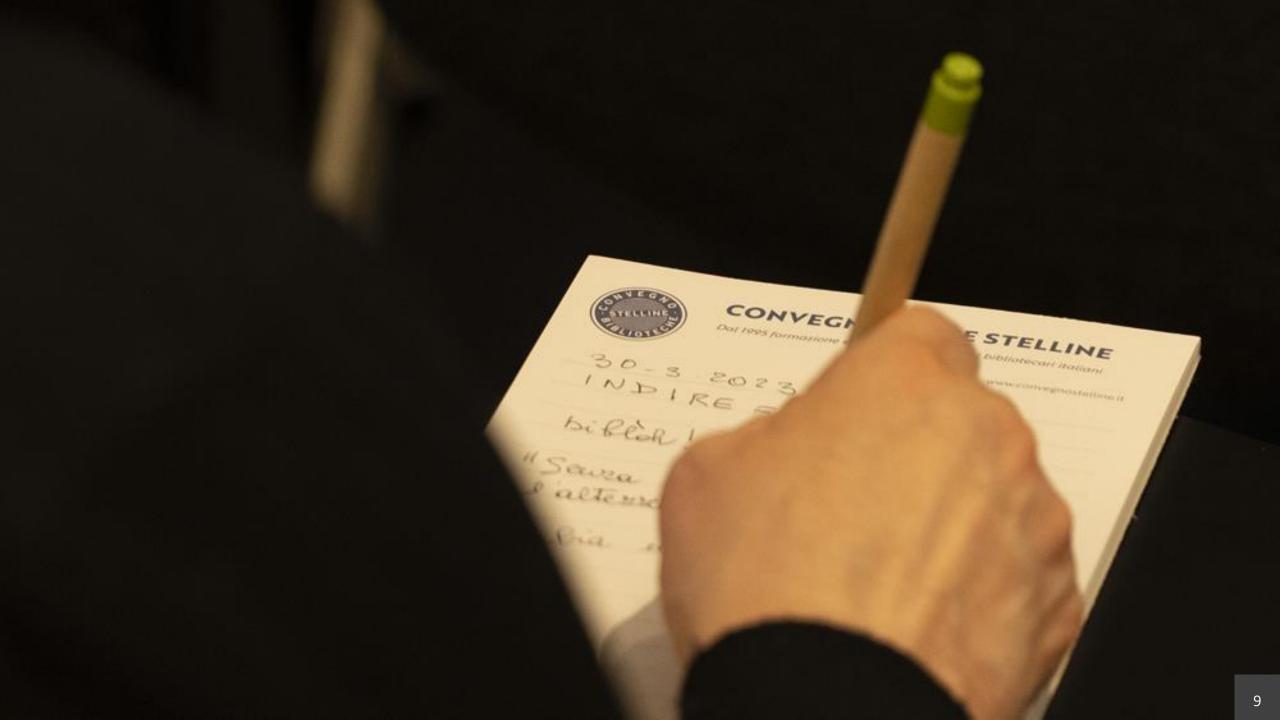
Anna Print P

6.22









### VISIONI FUTURE: NEXT GENERATION LIBRARY

**30-31 marzo 2023** Fondazione Stelline, Milano



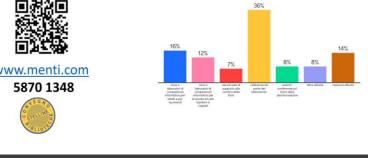
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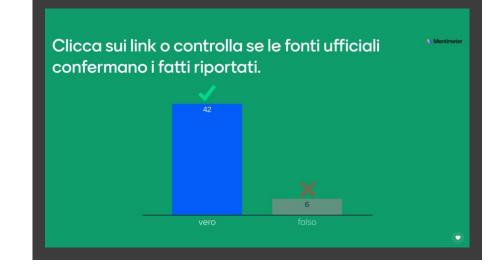


## **RESTARTING ITALIAN LIBRARIES**



Quali attività di supporto alla corretta valutazione delle fonti si svolgono nella biblioteca dove lavori o che frequenti?









Results of some live surveys launched among participants in the information literacy session

### **Open Science @ UNIBO** il servizio di supporto a rete per le comunità di ricerca Il Sistema Bibliotecario dell'Università di Bologna ha definito un modello a rete per soddisfare le richieste di supporto dell'intera comunità accademica in materia di Open Access (OA) e Open Science (OS). L'apertura della ricerca scientifica 🗲 L'obiettivo condiviso e co-gestito dalla favorisce lo sviluppo di una scienza comunità è la diffusione di prassi che consentano il trasparente, inclusiva e sostenibile in libero accesso e il riuso dei risultati della ricerca grado di rispondere al meglio alle sfide scientifica. della società. Gli attori della rete AlmaDL, la Biblioteca Digitale di Ateneo, coordina, supporta, monitora il servizio, garantendo il raccordo istituzionale. Biblioteche «hub» hanno staff dedicato ad attività intensive di validazione delle pubblicazioni nel repository istituzionale. Biblioteche del servizio di supporto esteso collaborano con le comunità di ricerca presidiando le prassi di OS. I ricercatori indirizzano le politiche di servizio manifestando i pisogni specifici delle loro comunità di riferimento. Gruppo di lavoro **Open Science** Le attività e i servizi della rete Consulenza e orientamento nella scelta delle sedi editoriali, nel rispetto degli obblighi di OA Assistenza sui contratti trasformativi I vantaggi: una comunità che apprend Supporto legale per i contratti di pubblicazione La configurazione distribuita del servizio rende Validazione delle pubblicazioni nel repository sostenibile l'attività di supporto, integrata nella struttura delle pubblicazioni di ricerca di Ateneo Multicampus dell'Ateneo Gestione FAIR dei dati di ricerca nel data · La vicinanza con le comunità di ricerca garantisce il repository di Ateneo rispetto delle esigenze delle diverse discipline. Formazione/Informazione Il continuo scambio di informazioni tra i nodi permette lo sviluppo delle competenze e delle conoscenze in una continua ridefinizione del modello organizzativo e dei contenuti del servizio. I numeri dal 2018 ad oggi .. pubblicazioni OA dataset di ricerca OA consulenze ore di formazione ricercatori coinvolti alaura Vienocch œ 0



**Come co-creare servizi decentrati** ConTeSto: dalla Malatestiana alla rete bibliotecaria cittadina del Comune di Cesena.

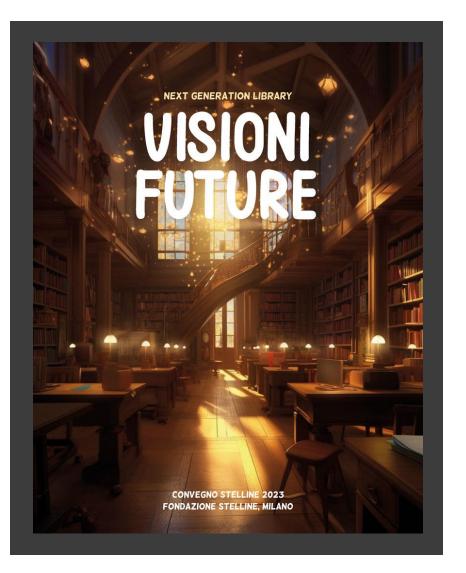
### metodo partecipativo per co-progettazione dei nuovi servizi coinvolgimento di cittadini e associazioni: brainstorming, hackathon per under 25 mappatura dei punti lettura e servizi esistenti analisi dei bisogni cronoprogramma di lavoro e attivazione dei servizi integrati ConTeSto è un obiettivo di gruppo del Comune di Cesena coinvolgimento di più settori: biblioteca, partecipazione, edilizia pubblica, sociale, servizi al cittadino, Elisabetta Bovero bovero\_e@comune.cesena.fc.it Comune 1111 https://www.comune.cesena.fc.it/contesto di Cesena

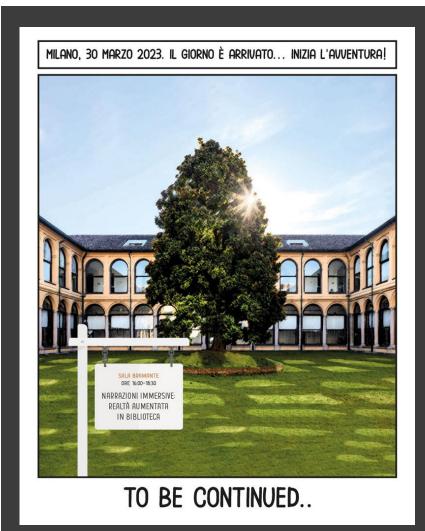


Some posters presented online during the session on participatory publics

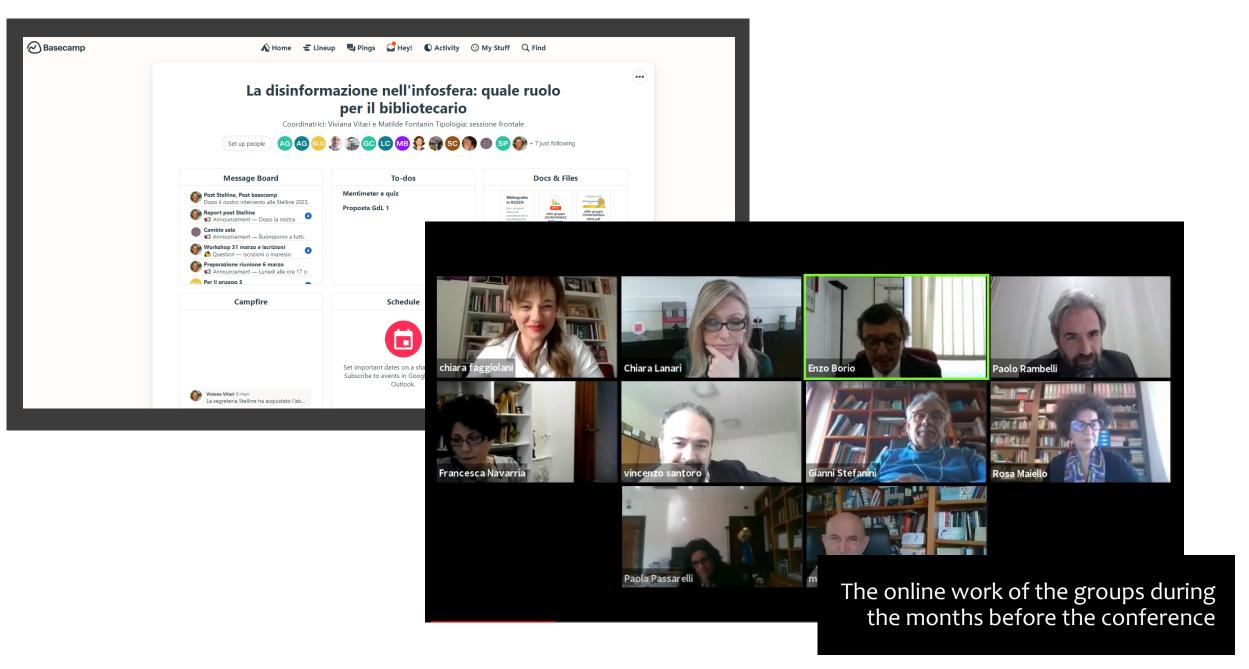
nelle biblistedse neendeniiche	Inclusion and Special Collections Professionals		Paulo Tird Describe Alexand	Pado Granda University of Newton			
🕽 Fondi speciali nel	le biblioteche accademic	che. Bibliogr	afia ragionata	× CHIUDI			
< < di 22 > >	- + [	Adatta a una pagina 🗸	]	:: ≡			
	Bozza - REV00 (marzo 2023) nmadorna@unina.it, roberta.moro@y		azioni e integrazioni entro il 30.04.2023 a na bernabe@unife.it. paolo.inti@unibo.it		riet		
	Fondi speciali nelle biblioteche accademiche				ers		
<i>Bibliografia ragionata</i> a cura di Nicola Madonna, Roberta Moro e Linda Spinazzè con la collaborazione di Anna Bernabè, Rita Bertani, Chiara Cauzzi, Stefania Giordano, Fiammetta Sabba, Paolo Tinti e Silvia Tripodi							
			Spinazzè				
	In occasione del Convegno delle Stelline 2023 Vizioni future: Neu C valorizzazione dei fundi speciali nelle biblioteche accademiche pet la ri e Paolo Timi (Univerzità di Bologna). Il Tavolo di lavoro si è posto, modo ordinato quantio sin qui prodotto sul tema dei fondi speciali nelle	cerca scientifica», coordinato da Anna tra gli altri, l'obiettivo di redigere una	Bernabè (Università degli Studi di Ferrara)				
	I partecipanti al Tavolo di lavoro hanno dunque implementato la bibli Ga' Foscari, Venezia) al fine di nacogliere le notizie da inseri composto da Nicola Madcana (Uriwertid di Mogoli eFederico esclusivamente online e ha progressivamente circoscritto l'ambit della Bibliografia.	ioteca di un gruppo Zotero <sup>1</sup> appositan	ente creato da Linda Spinazzè ( <i>Università</i>		* Arreson	on effettuato discussioni contributi registrati entra	
	oeila Eutonografia. Scopo della Bibliografia ragionata è quello di costituire un utile mostrando quanto finora elaborato in Italia e all'estero su una tem		Modulo  Discussione		Leggi Modifica Cronologia Cerc		
		WIKIBOOKS	Biblioteche partec	pative/Introduzione			
	<sup>1</sup> https://www.zoteco.org/	Libri liberi per un mondo aperto	Wikibooks, manuali e libri di testo liberi.				
		Pagina principale Biblioteca	< Biblioteche partecipative	zo. Contribuiscitz a migliorarlo secondo le convenzioni di V	likihaale		
	scientifici	Visualteca Vetrina Ultime modifiche	Questo Wikibook è stato creato come	strumento per il Panel Collaborare coi pubblici partecipativi	andona de la contesto del Convegno delle Stelline a Milano. E' la prima volta in Italia che si organizza un Convegno sul tema dei pubblici partecipativ dindere il significato e l'impatto della partecipazione per le biblioteche. Empowerment, co-costruzione, crowdsoucing, conoscenza condivisa,	e Biblioteche partecipative	
		Una pagina a caso Un libro a caso	a discorsi retorici o utopici sul ruolo de	elle biblioteche. Lo scopo di questo libro è di aiutare i bibliote	e questo approccio partecipativo. La coesistenza di tanti diversi termini per definire il fenomeno disorienta e contemporaneamente lascia spaz cari a chiarire i cambiamenti legati alle dinamiche partecipative e offrire un quadro teorico e pratico per la riflessione e facilitare la costruzione	tio	
		Comunità Portale comunità	delle proprie modalità di azione nelle o Il Wikibook è organizzato in tre parti:	diverse comunità e contesti.		Tutti i moduli - Sviluppo	
		il Wikibookiano Bar		tiva: introduce la terminologia ed i concetti principali;		1. Introduzione ⊞	
		Aluto Fai una donazione		e dei metodi e le pratiche per realizzare la partecipazione all cipativa: sintesi della letteratura professionale in Italia	a biblioteche.	<ol> <li>Da biblioteca a biblioteca partecipativa B</li> </ol>	
		Contact us	<ol> <li>Il percorso verso la biblioteca parte</li> </ol>	cipativa: sintesi della letteratura professionale in Italia		<ol> <li>Collaborare coi pubblici ia</li> <li>Collaborare coi pubblici:</li> </ol>	
		Strumenti Puntano gui				metodi 2. Collaborare coi pubblici:	
		Modifiche correlate Pagine speciali				tecniche	
		Link permanente				4. Revisione della letteratura a 5. Il percorso verso la biblioteca	
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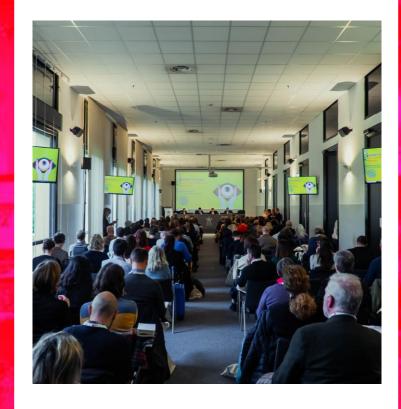


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# CARLO TOGNOL

### Grazie!

- Valentina Bondesan segreteria@convegnostelline.it  $\bowtie$ Q
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# Questions



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